



AI On-Demand Service 24 March 2025

AI On-Demand is a brand-new Service offered as part of the **e-CLOUD Construction Network (e-CCN)** which is a collection of online cloud-based Services that are designed to provide users, working in the building and construction industry, with a consolidated, integrated resource for increasing their productivity and decreasing their costs.

The Purpose of AI On-Demand

AI On-Demand uses sophisticated AI-driven tools in providing a quick method of finding out about each of e-CCN's Services and the Channel content within these Services. It saves a tremendous amount of time in getting answers very quickly for your pressing questions. The Service interacts in a conversational way. The dialogue format makes it possible to answer follow up questions, admit its mistakes, challenge incorrect premises, and reject inappropriate requests.

AI On-Demand Service Phasing

AI On-Demand will over time be introduced within all our Services and the Channels within them. The first introductory release of AI embraces our Document Access Service. The additional Phases of AI development will include the following Services:

- CPD On-Demand Services
- Webinars On-Demand Service
- Software-as-a-Service
- Corporate Connection Service
- Digital Promotion Service

You will be notified when AI facilities within these Services become available.

AI On-Demand for the Document Access Service

The Document Access Service featuring PROCESA, JBCC, CESA, NEC, GCC, FIDIC & SMME Channels, is the initial Service integrated into the AI On-Demand Service.

How does AI On-Demand work within the Document Access Service?

The AI On-Demand facility automates knowledge-based tasks in ways that were previously impossible. It can also handle complex tasks like data analysis, letter generation and content interrogation. The User has the following options available:

1. Interrogate a particular Project Document, by selecting the 'AI On-Demand' item in the 'Action' dropdown list alongside your selected Project Document
2. Interrogate anything related to your selected Channel or its contents, by clicking the 'Channel Interrogation' menu item under the 'AI On-Demand' menu on the 'Document Type' page
3. Access your previous Project Document search history by selecting the 'Previous Document Interrogations' menu item under the 'AI On-Demand' menu on the 'Document Type' page
4. Take note of the Disclaimer accessible under the 'AI On-Demand' menu on the 'Document Type' page, as well as your acknowledgment of acceptance, prior to any interrogation of any Channel or Document

Using AI On-Demand for your Questions regarding your Contracts and Agreements

The Document Access Service Channels contain Contract / Agreement Documents. Once you purchase one of these, you can now interrogate the contents of these Agreements including its populated content, using the AI On-Demand facility in the 'Action Item' dropdown list alongside your Document, to find out and understand key contract details and application advice regarding specific clauses within the Contract / Agreement.

Example Questions could be:

- Please advise me on the dispute process I must follow*
- What is my limit of liability?*
- What are my obligations as the consultant?*
- What clause relates to payment?*
- What are my deliverables for stage 5?*
- Draft an email to the Client*

Using AI On-Demand for your Questions regarding any aspect of a Channel

You can now interrogate anything related to a Channel and its content using the AI On-Demand Menu Item facility called 'Channel Interrogation'.

Example Questions could be:

- What is the Pro Suite Service?*
- What is the difference between Basic Suite and Pro Suite?*
- What were the amendments to Edition 5.0?*
- What Multi-Disciplinary Agreements are available?*
- What are the Optional Additional Annexures that can be added?*
- Please interpret Option 1 of Clause A10?*
- What are the risks to Clients/Consultants should they not use a (consensus) Professional Service Agreement?*
- In South African Law, are Professional Service Agreements subject to the 'Law of Agency?'*

How do I find my Previous Document Searches?

Your previous Project Document search history can be accessed by selecting the 'Previous Document Interrogations' menu item under the 'AI On-Demand' menu on the 'Document Type' page. This will reflect all the Projects and associated Documents that have previously been interrogated. Click the 'Action Item' icon alongside to see your previous questions and answers, as well as ask further questions in relation to that Document or Agreement.

How am I Charged for using AI On-Demand?

The Service is only available within Pro Suite and is offered to you in the form of credits, which are deducted from your company's e-CCN Credits Balance.

Price per Channel Interrogation

AI On-Demand deducts 15 credits (R15) for each and every Interrogation / question, when searching or interrogating the Channel and its content. Previous questions are saved for future access. Pro-Suite Premium Subscribers and e-CCN Members automatically receive a 50% discount.

Price per Document Interrogation

AI On-Demand interrogation searches deduct once off 100 credits (R100) per Document (Contract or Agreement). This allows the User to have unlimited searches and interrogation for that selected Document. i.e. all future searches are for free. Previous questions are saved for future access. Pro- Suite Premium Subscribers and e-CCN Members automatically receive a 50% discount.

For further information, please contact Thinus Lindeque

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